

Pride & Joy Music

Please address your return to:

Birgitt Schwanke
Pride & Joy Music
Lüdinghauser Str. 23
59387 Ascheberg

Complaint

Customer No.: _____
Name, First Name: _____
Street, Number: _____
Postal Code; City: _____
Delivery Note Number: _____
Invoice Number (please state!): _____
Telephone number (for questions): _____

I'm returning the following goods:

			I'm asking for: (please tick)			Return: Please insert No. (see below)
Pieces:	Item Number.:	Name	Replacement	Redemption	Credit Note	

Reason for sending back: 1=wrong item, 2=item damaged, 3=not ordered, 4=withdrawal, 5=other reason (please describe)

Advice:

To check back, please send us an e-mail to: shop@prideandjoy.de
(Subject: Complaint and Customer No. – no revision possible without these numbers) .

**CD's, DVD's etc. can only be returned when the item still is sealed.
We do not accept returns for unsealed items.**

Insufficiently stamped returns will not be accepted. Returns needs to be delivered within 21 days after receipt of the goods at our address. Please enclose the filled in return form with your return package!

Please enclose the filled in return form with your return package!

Please note our current AGB at: www.prideandjoy.de/shop.

The goods will remain our property until we'll have received the full payment. The invoice date is equal to the delivery date.

Thank you very much for your order!

Tel:++ 49 (0) 2593 - 92 96 95
E-Mail: info@prideandjoy.de
www.pridenandjoy.de

Birgitt Schwanke
Pride & Joy Music
Lüdinghauser Str. 23
59387 Ascheberg
Germany

Deutsche Postbank AG
IBAN: DE60440100460218560462
BIC: PBNKDEFF